

**GOVERNMENT OF INDIA  
MINISTRY OF HOUSING AND URBAN AFFAIRS**

**LOK SABHA**

**UNSTARRED QUESTION NO. 560  
TO BE ANSWERED ON FEBRUARY 04, 2021**

**ONLINE BOOKING OF GOVERNMENT ACCOMMODATION**

**NO. 560.            SHRIMATI SUNITA DUGGAL:**

**Will the MINISTER OF HOUSING AND URBAN AFFAIRS be pleased to state-**

- a.    Whether the Government official or department has an option to book their accommodation online;**
- b.    if so, the details thereof including the steps taken by the Government to boost transparency and accountability in providing various estate services;**
- c.    whether the Government has any mobile application service to avail the various estate services and Government officers and Government departments;and**
- d.    if so, the details thereof along with the services provided through mobile application?**

**ANSWER**

**THE MINISTER OF STATE (INDEPENDENT CHARGE) OF THE  
MINISTRY OF HOUSING AND URBAN AFFAIRS**

**(SHRI HARDEEP SINGH PURI)**

- a.    Yes. Government officials/departments have option to apply online for government accommodation one Sampada portal i.e "[www.esampada.mohua.gov.in](http://www.esampada.mohua.gov.in)" through automated system of allotment.**

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**b. All services, including allotment of Government accommodation are available online on eSampada web portal i.e "www.esampada.mohua.gov.in". All services can be accessed across the country by all users through their respective login IDs. To ensure transparency, all the services including allotment are automated and no manual intervention is made. Officials in Estate Office are given login IDs for their roles in the automated system to ensure accountability.**

**c & d. Yes. At present there are two mobile application services for Estates Services. "m-Awas" mobile App for automated system of allotment and "m-Ashoka5" App is available for allotment of 5 Ashoka Road Bungalow for marriage / social purposes.**

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