GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA UNSTARRED QUESTION NO. 4899 TO BE ANSWERED ON 1ST APRIL, 2022

SHORTAGE OF DOCTORS IN CGHS WELLNESS CENTRES

4899 SHRI SANJAY JADHAV: SHRI BHARTRUHARI MAHTAB:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:-

- (a) whether there is acute shortage of Central Government Health Scheme (CGHS) Wellness Centre/dispensaries in Dwarka, New Delhi
- (b) if so, the details thereof along with the number of CGHS Wellness Centres in Dwarka, Delhi, doctors posted and beneficiaries registered is such Centres;
- (c) the doctor-patient ratio in the dispensaries of Dwarka vis a vis Delhi as a whole;
- (d) whether the Government has conducted any study of the problems being faced by the patients enrolled in CGHS in Dwarka, New Delhi and if so, the details thereof; and
- (e) the necessary steps taken/being taken by the Government to augment the strength of doctors in dispensaries/wellness centres in Dwarka, New Delhi?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (DR. BHARATI PRAVIN PAWAR)

(a) to (e):Opening of Central Government Health Scheme (CGHS) Wellness Centre(s) is considered as per extant norms and subject to availability of resources under the scheme. There are two CGHS Wellness Centers in Dwarka, New Delhi at Sector-9 and Sector-23. 1,22,754 number of patients were attended to by seven doctors at Sector-9 Wellness Centre. 80,637 number of patients were attended to by five doctors at Sector-23 Wellness Centre in the calendar year 2021.

Doctors are posted as per Staff Inspection Unit (SIU) norms and exigencies of work load. Periodic visits/ inspections of Wellness Centres are performed by Additional Director concerned.

Tele-consultation by Specialist doctor(s) is introduced by CGHS in order to provide convenience to the patients and reduce crowding at Wellness Centres. Patients of Chronic manageable diseases are also encouraged to take multi-month dispensation of medicines.