

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 5739
TO BE ANSWERED ON 06.04.2022**

DOOR-TO-DOOR DELIVERY BY RAILWAYS

†5739. SHRI HAJI FAZLUR REHMAN:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Railways is considering to introduce door-to-door delivery in the country;**
- (b) if so, the details thereof;**
- (c) the objective of the door-to-door scheme proposed by the Railways; and**
- (d) the benefits likely to accrue to people as a result thereof?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (d): A 'Joint Parcel Product' (JPP) of India Post and Indian Railways is being developed, wherein first-mile and last-mile connectivity will be provided by the Department of Posts, and the intermediate connectivity from station to station shall be done through Railways. The JPP aims to target business-to-business and business-to-customer market by providing complete parcel handling solution, i.e. picking up from the premises of the sender, booking and door-step delivery to the recipient.

The JPP by Indian Railways and India Post has commenced on pilot project basis. The first service of the pilot project has commenced on 31th March, 2022 from Surat to Varanasi.
