GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 1803
TO BE ANSWERED ON: 08.12.2021

GENERAL SERVICE CENTRES

1803. SHRI SANJAY JADHAV:
SHRI OMPRAKASH BHUPALSINH ALIAS PAWAN RAJENIMBALKAR:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has established General Service Centres to provide more effective services to citizens and if so, the details thereof and if not, the reasons therefor;
(b) whether any such service centre has been established in Maharashtra; if so, the district-wise details thereof and if not, the reasons therefor;
(c) whether the number of service centres in the State of Maharashtra and Uttar Pradesh are less in number as compared to other States in the country; if so, the details and the reasons thereof; and
(d) the details of the effective steps taken by the Government to increase the number of General Service Centres in the State of Maharashtra to provide more effective services to its citizens?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a): Ministry of Electronics and Information Technology (MeitY) has implemented the network of Common Services Centres (CSC) under the Digital India Programme. The CSC scheme envisages setting up of at-least one CSC in each of 2.50 lakh Gram Panchayats (GPs) across the country, for delivery of various Government-to-Citizen (G2C) and other citizen-centric e-Services to citizens. It is a self-sustainable entrepreneurship model which is run by Village Level Entrepreneurs (VLEs). As on Oct, 2021, total 4,18,436 CSCs are functional across all states & Union Territories of the country, out of which, total 3,25,781 CSCs are functional at Gram Panchayat (GP) level.

(b):Total 42,009 CSCs are functional in the State of Maharashtra as on Oct 2021, out of which, 31,739 are functional at Gram Panchayat (GP) level. District-wise list of CSCs in Maharashtra is attached as **Annexure-I**.

(c):   As on 31st Oct 2021, Uttar Pradesh is leading with 99,591 functional CSCs, while Maharashtra is at 2nd place with 42,009 functional CSCs. A list of State-wise CSCs is attached as Annexure-II.

(d): Adequate steps have already taken to provide more effective services to citizens. The CSC programme aims to set-up at-least one CSC at 2.50 lakh Gram Panchayats (GPs) across the country. In the State of Maharashtra, all 27,875 Gram Panchayats (GPs) are covered with at-least One (1) functional CSC.

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<div align="right"><u>**Annexure-I**</u></div>

District-wise List of Functional CSCs in Maharashtra as on October-2021

Name of the Districts	TOTAL (Urban + Rural)	Functional CSCs at GP Level
AHMEDNAGAR	1,683	1,377
AKOLA	939	694
AMRAVATI	1,336	1,067
AURANGABAD	1,841	1,362
BEED	2,183	1,708
BHANDARA	1,061	951
BULDHANA	1,641	1,333
CHANDRAPUR	1,012	815
DHULE	1,033	795
GADCHIROLI	532	462
GONDIA	1,042	921
HINGOLI	911	740
JALGAON	1,793	1,324
JALNA	1,624	1,332
KOLHAPUR	1,232	1,023
LATUR	1,125	842
MUMBAI	353	6
MUMBAI SUBURBAN	249	8
NAGPUR	1,364	905
NANDED	1,858	1,372
NANDURBAR	741	624
NASHIK	2,242	1,538
OSMANABAD	1,211	988
PARBHANI	1,252	855
PUNE	1,540	997
RAIGAD	573	411
RATNAGIRI	766	672

SANGLI	906	727
SATARA	1,212	1,063
SINDHUDURG	478	426
SOLAPUR	1,574	1,210
THANE	1,112	354
WARDHA	664	549
WASHIM	844	692
YAVATMAL	1,330	1,071
PALGHAR	752	525
Total	**42,009**	**31,739**

STATE/UT-WISE STATUS OF ROLL OUT CSCs AS ON 31st OCT, 2021		
State/UT	**Functional CSCs (Urban+Rural)**	**Functional CSCs at GP level**
	31 Oct'21	**31 Oct'21**
Andhra Pradesh	8,312	6,160
Arunachal Pradesh	145	105
Assam	8,962	8,104
Bihar	36,374	32,321
Chhattisgarh	17,400	13,757
Goa	135	89
Gujarat	10,823	7,495
Haryana	18,486	12,993
Himachal Pradesh	4,473	3,919
Jharkhand	15,869	13,533
Karnataka	12,003	7,803
Kerala	5,209	4,048
Madhya Pradesh	37,470	28,036
Maharashtra	42,009	31,739
Manipur	903	737
Meghalaya	944	843
Mizoram	333	225
Nagaland	428	283
Odisha	14,633	12,731

Punjab	10,724	7,595
Rajasthan	18,327	14,817
Sikkim	73	59
Tamil Nadu	10,980	7,151
Telangana	5,843	4,002
Tripura	1,392	1,207
Uttar Pradesh	99,591	77,900
Uttarakhand	8,221	6,131
West Bengal	18,831	16,891
State Total	*4,08,893*	*3,20,674*
Andaman & Nicobar	51	30
Chandigarh	89	7
Dadra & NH, D&D	59	39
Delhi	3,438	224
Jammu & Kashmir	5,608	4,609
Ladakh	73	65
Lakshadweep	15	15
Puducherry	210	118
UT Total	*9,543*	*5,107*
GRAND TOTAL	**4,18,436**	**3,25,781**

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