

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 2223
TO BE ANSWERED ON 4TH MARCH, 2020**

ANNUAL INCOME OF POST OFFICES

†2223. DR. CHANDRA SEN JADON:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has assessed the reported decline in the annual income earned from the post offices in the country;
- (b) if so, the details and the outcome thereof along with the reasons therefor;
- (c) whether the Government propose to open more post offices in the Firozabad district of Uttar Pradesh and if so, the details thereof;
- (d) the time by which the said post offices are likely to be opened; and
- (e) whether all the facilities are being provided to customers in the post offices of the said district and if so, the details thereof and if not, the reasons therefor?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS,
HUMAN RESOURCE DEVELOPMENT AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)**

- (a) Since there is no decline in the annual income earned from the post offices in the country in the last 3 financial years as per details given below, no such assessment was required. However, scheme and product-wise assessment & its performances are regularly assessed by the concerned operating divisions for implementing and changes as required.

(Rs. in Crore)

	2016-17	2017-18	2018-19
Postal Receipts	11511.00	12832.76	13195.68

- (b) No such assessment was required for overall decline, some traditional schemes like Flat-Rate Parcel, Express Parcel gradually closed. Department of Posts periodically reviews its services and products keeping in view the changing market scenario, customer needs, industry benchmarks etc and takes steps/action to modify service features to improve the postal services

and boost the revenue growth of the Department. Technology integration and infrastructure up-gradation is also being done in a systematic manner to increase the efficiency.

(c) No, Sir.

(d) It does not arise in view of reply to (c) above.

(e) Yes, Sir. All kinds of Postal Services are available in Firozabad districts at Firozabad HO viz Mails/ Parcel, Saving Bank/ Saving Certificates, PLI / RPLI, Sukanya Samraddhi Yojna / Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJY)/ Pradhan Mantri Suraksha Bima Yojana (PMSBY)/ Atal Pension Yojana (APY), AADHAR New / Updation, Western Union Money Transfer Service, India Post Payments Bank Services (IPPB), Aadhar Enabled Payment Service, Cash On Delivery (COD), Book Now Pay Later (BNPL) etc.
