

GOVERNMENT OF INDIA  
MINISTRY OF PANCHAYATI RAJ  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 416**  
ANSWERED ON 19.11.2019

**COMMON SERVICE CENTRES**

†416. SHRI CHANDRA PRAKASH JOSHI:  
SHRI RAMDAS C. TADAS:  
SHRI SANGAM LAL GUPTA:

Will the Minister of PANCHAYATI RAJ be pleased to state:

- (a) whether the Government has set up/provided the facility of Common Service Centres (CSCs) and if so, the details thereof, State-wise;
- (b) the details of various services being provided by CSCs at the level of Gram Panchayats; and
- (c) whether the Government has provided any amount for assisting the CSC operators and if so, the details thereof ?

**ANSWER**

THE MINISTER OF PANCHAYATI RAJ  
(SHRI NARENDRA SINGH TOMAR)

- a) The Ministry of Electronics and Information Technology (MeitY), Government of India initiated a project namely “Common Services Centre (CSC-2.0: *A Way Forward* Project)” in August, 2015 under Digital India Programme, which aims to set up at least one CSC at Gram Panchayat (GP) level to cover all around 2.5 lakhs GPs across the country. The project is being implemented by M/s CSC e-Governance Services India Limited (CSC Special Purpose Vehicle; i.e. CSC –SPV). The State-wise status of CSC - 2.0 roll-out as on September, 2019, is at **Annexure-I**.
- b) The details of various services being provided by the CSCs in Gram Panchayats is at **Annexure-II**.
- c) There is no financial assistance provided to the operator. One-time amount of Rs. 3500 is provided for branding of CSC.

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Annexure referred to in reply to part (a) of the Lok Sabha Unstarred Question No. 416 answered on 19-11-2019.

<b>State/UT-wise status of functional CSCs (as on 30 September, 2019)</b>		
<b>State/UT</b>	<b>No. of Functional CSCs including GP Level</b>	<b>No. of Functional CSCs at GP level</b>
Uttar Pradesh	78547	56705
Maharashtra	51461	34722
Bihar	32115	26381
Madhya Pradesh	30460	21084
West Bengal	18053	14123
Rajasthan	15983	11173
Chhattisgarh	14269	10400
Jharkhand	14108	11476
Odisha	12638	11394
Haryana	12530	8581
Gujarat	12564	8002
Tamil Nadu	10179	5836
Andhra Pradesh	9455	6658
Punjab	8723	6804
Karnataka	9025	4720
Uttarakhand	6457	4938
Assam	6346	5389
Telangana	5070	3280
Kerala	3991	2952
Himachal Pradesh	3648	3285
Jammu & Kashmir	3143	2457
Tripura	932	777
Manipur	712	531
Meghalaya	563	488
Nagaland	279	44
Mizoram	205	56
Arunachal Pradesh	165	123
Goa	85	52
Sikkim	53	30
<b>Status of Union Territories</b>		
Delhi	1830	0
Puducherry	172	109
Chandigarh	69	11
Andaman & Nicobar	51	25
Dadra & N Haveli	50	24
Daman & Diu	41	13
Lakshadweep	8	11
<b>GRAND TOTAL</b>	<b>363980</b>	<b>262654</b>

Annexure referred to in reply to part (b) of the Lok Sabha Unstarred Question No. 416 answered on 19-11-2019.

Services Being offered on CSC's "Digital Seva Portal"			
Type of Service	Name of Services	Type of Service	Name of Services
<b>G2C Services (Central Government)</b>			
<b>Aadhaar Service</b>	Aadhaar Print	<b>Educational Services</b>	Learn English - Silver Plan
	Mobile Updates		NIELIT Courses
	Demographic Updates		CSC Skill Centre
	Enrollements		Tele centre Entrepreneur Course
	e-KYC		NIELIT Facilitation Centre
	Authentication		Tally Software Registration
	Seeding		Basic Computer Course
<b>Digital Seva Portal</b>	PAN card		Competitive Exam
	Passport		Course on GST
	Swachh Bharat Abhiyan		English Speaking Course
	Pradhan Mantri Awas Yojana (PMAY)		Tally Kaushal Pramaan Patra
	Soil Health Card		Learn English - Gold Plan
	Pradhan Mantri Fasal Bima Yojna (PMFBY)		IIT/JEE/BITSAT/NEET Preparation
	PDS		CAD Registration
	FSSAI License Application	Scholarships	
	FSSAI Registration Certificate	Super 30 Books	
	Birth/ Death Certificate	ITI Registration	
	Digitized Cadastral Map (FMB)	Online Multimedia School content	
	Ayushman Bharat Yojna	<b>Tele-Law</b>	Tele-Law
	Digi Locker		eLegal Consultancy
	PM Shram Yogi Maan-dhan Pension Yojana (PMSYM)	<b>Health Services</b>	Telemedicine
Jeevan Pramaan	Allopathic		
Udyam Jyoti Parichoy	Ayurvedic		
IRCTC ticket Booking	Homeopathy		
Voter Registration Form-6	JAN Aushadhi		
Deletion of Name Form-7	Diagnostic Services		
Modifications or Corrections Form-8, 8A	Health Homeo		
Voter PVC Card Print	Telemedicine ePashu		
Modification to Voter details	<b>Skill</b>		

<b>Labour Service</b>	Labour Services	<b>Development</b>	NSDC Courses
	Labour Certificate		Electronics
	Labour Registration		Motor Mechanic
			Mobile repair
<b>Pension</b>	National Pension Scheme (NPS)		NOFN
	Swavalamban Yojana		Phlebotomy Skill Training
<b>Employment Service</b>	Navy Recruitment	<b>Other Services</b>	Domain Booking
	Job Seekers Registration		Web Design
	Application Form Submission		Web Hosting
<b>State Govt. Service</b>			
<b>e-District /SSDG (State)</b>	Haryana eDistrict Services (493)	<b>Financial Services</b>	
	MP State Services (174)	<b>Banking Services ( 26 Banks)</b>	Opening of saving Bank Account
	West Bengal eDistrict Services (87)		Opening of Current Bank Account
	Maharashtra State Services (160)		Fixed Account
	Karnataka eDistrict Services (49)		Recurring Account
	Jharkhand eDistrict Service (150)		Loan (Overdraft/ Retail)
	Uttarakhand eDistrict Service (11)		Deposit
	Chhattisgarh eDistrict Services (37)		Cash Withdrawal
	Puducherry eDistrict Services (10)		Remittance / Fund Transfer
	Himachal Pradesh Panch Paraman (5)		IMPS Transactions
	Daman & Diu (5)		Balance Enquiry
	Dadra & Nagar Haveli (2)		Mini Statement
	AP RTA Services		Card Transaction- Rupay, Visa, Master
	eVahan Jammu & Kashmir		PM Jeevan Jyoti Bima Yojna
	Himachal Swasthya Bima Yojana (HIMCARE)		PM Suraksha Bima Yojna
Tamil Nadu PDS Card Printing	Atal Pension Yojna		
		Mobile/ Aadhaar Seeding	
		NPA Recovery	
<b>Other G2C Services</b>	E-Challan		
	eStamp		
	eVahan/Sarathi – Transport Service		
<b>B2C Services</b>			
<b>Tour &amp; Travels</b>	Flight Ticket (4)	<b>Insurance (38)</b>	Life Insurance (New)
	Bus Ticket		Life Insurance (Renewal)
	e- Recharge (Mobile & DTH) (9)		General Insurance
	Maharashtra Transport		RAP Registration
	Maharashtra eGRAS	<b>AEPS Services</b>	Withdrawal
	Maharashtra Nursing		Deposit
	Rashtrapathi Bhavan Museum Ticket		Remittance
		<b>Utility Services</b>	
<b>FMCG Distribution</b>	Patanjali Products	<b>Bharat Bill Payment System (110)</b>	BBPS Mobile Postpaid
	IFFCO		BBPS DTH
	iBall Products		BBPS Landline Postpaid

	Samsung Products			BBPS Electricity	
	HP & Crompton Greaves			BBPS Broadband Postpaid	
				BBPS Water	
<b>e-Commerce</b>	Sale & purchase of seeds farmer equipments			BBPS Gas	
	VLE Bazaar				
	KISAN eSTORE			Electricity Bill Payment (18)	
			<b>Other Utility services</b>	Electricity new Connection	
<b>FASTag (3)</b>	FASTAG Issuance (3)				Water Supply/ Sewer Connection (3)
	FASTAG Purchase				New Meter Connection
	FASTAG Top-up				
	FASTAG Service				
	Mahindra Home Loan EMI				
			<b>IT Return</b>	GST Return	
				TDS Return	
				LLP Registration	
<b>Sanitary Napkin</b>	Sanitary Napkin Unit				
<b>LED</b>	Ujala - EESL		<b>Wi-Fi Choupal</b>	New Connection	
	Do It Yourself LED Kit			ISP Billing	
				Top-up	