

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.3827
TO BE ANSWERED ON 11.12.2019**

MAINTENANCE OF STATIONS

3827. SHRI TALARI RANGAIAH:

Will the Minister of RAILWAYS be pleased to state:

(a) whether it is true that the Railways has outsourced maintenance of a few major stations and the operation of trains;

(a) if so, the reasons therefor; and

(c) the details of the companies that have been awarded the works?

ANSWER

MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY

(SHRI PIYUSH GOYAL)

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO.3827 BY SHRI TALARI RANGAIAH TO BE ANSWERED IN LOK SABHA ON 11.12.2019 REGARDING MAINTENANCE OF STATIONS

(b) to (c) Indian Railway Stations Development Corporation(IRSDC) has taken up integrated Facility Management of six (6) stations Viz, Anand Vihar, Chandigarh, Secunderabad, Pune, KSR Bengaluru, and Habibganj(Bhopal). The outsourcing has been done by clubbing facilities like Housekeeping, Waste Management, Sewage disposal, Horticulture, Civil and Electrical Maintenance, Retail Management, Parking etc. so that all services of the station are integrated under one umbrella in order to help in improving overall customer experience.

In terms of the 100 days Action Plan of the Ministry of Railways, it had been decided to hand over two rakes of Tejas Express to Indian Railway Catering and Tourism Corporation (IRCTC) to operate on Haulage Charge principle. Accordingly, approval has been accorded to IRCTC for running two Tejas Class train namely New Delhi-Lucknow Tejas Express and Ahmedabad- Mumbai Central Tejas Express. Of these, 82501 / 82502 New Delhi- Lucknow Tejas Express has commenced its operation w.e.f. 04.10.2019.
