

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.1498
TO BE ANSWERED ON 28.07.2021**

CANCELLATIONS OF TICKETS DURING LOCKDOWN

1498. KUNWAR DANISH ALI:

Will the Minister of RAILWAYS be pleased to state:

(a) the number of passengers whose reserved tickets have been cancelled by the Railway during the lockdown along with the details thereof;

(b) whether a certain percentage of the total amount of the tickets of all the passengers were deducted; and

(c) if so, the reasons therefor along with the total amount earned by the Railways as a result of this?

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND ELECTRONICS &
INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

(a): The tickets of 43,394,165 number of passengers due for journey during National lockdown period were cancelled by Railways.

(b) & (c): In case of cancellation of train, full refund of fare is granted as per Railway Cancellation of Tickets and Refunds of Fare Rule 2015.
