

Money Refunded to Subscribers for Wrong Billing in Telephone Districts

*583. SHRI K. RAMAMURTHY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the details of steps that are reported to have been taken to reduce wrong billing in Telephone districts; and

(b) how much excess money has so far been refunded to the subscribers as a result of steps being implemented?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI NARHARI PRASAD SUKHDEO SAI): (a) Following are some of the important steps taken to reduce the wrong billing:—

(1) Exhaustive periodicals tests of meters and circuits of subscribers' telephones.

(2) Detailed investigation of excess billing complaints.

(3) Observation of subscribers' metres and equipments in case of abnormality.

(4) Taking of Fortnightly meter-reading.

(5) Allowing suitable rebate in genuine cases.

(6) Appointment of special Squads to check mis-use of Telephone lines by unscrupulous persons.

(7) Sealing of individual meters.

(8) Raising the height of Distribution points.

(9) Securing of meter rooms.

(b) During the year 1977-78 rebate totalling to Rs. 86.65 lakhs was allowed in cases of excess metering complaints in Telephone Districts.

D.D.A. L.I.G. Flat in Rajouri Garden, New Delhi

*584. SHRIMATI MOHSINA KIDWAI: Will the MINISTRY OF WORKS AND HOUSING AND SUPPLY AND REHABILITATION be pleased to state:

(a) whether DDA has allotted some 600 flats under its LIG scheme opposite Harinagar Depot in Rajouri Garden while even not a single flat was complete and ready for occupation;

(b) whether the owners have been left to the mercy of the contractors who are evading all complaints for defects etc.;

(c) if so, whether representations have been received on this account; and

(d) if so, action taken in this regard?

THE MINISTER OF WORKS AND HOUSING AND SUPPLY AND REHABILITATION (SHRI SIKANDAR BAKHT): (a) No, Sir.

(b) No, Sir.

(c) A representation regarding defects was received in Delhi Development Authority only on 28th March, 1979.

(d) The Delhi Development Authority has been asked to look into it.

Research in Tissue Culture to Increase Teakwood and Sandalwood Plantation

*585. SHRI D. D. DESAI: Will the Minister of AGRICULTURE AND IRRIGATION be pleased to state:

(a) whether research in tissue culture has succeeded in getting better saplings of teak and sandalwood trees;

(b) whether Government intend to pursue this research to help increase teakwood and sandalwood plantations; and

(c) if so, the details thereof?