

chemicals used in the manufacture of synthetic detergent powders and cakes along with their permissible percentage are given in the statement attached. Since exact chemicals composition of various detergent powders and cakes is a trade secret, hence generalization regarding chemical composition of detergents can not be made. Sodium Carbonate, Sodium Hydroxide and acid slurry can cause skin injuries. These are the main

ingredients of the commercially available detergent powders.

(c) Consumer protection is brought about by education of the community through consumer protection forums.

(d) There is no such proposal under consideration of the Government of India at present.

STATEMENT

<i>Name of the Chemicals</i>	<i>Percentage</i>
1	2
Alkyl Benzene Sulphonate	14-32%
Foam Booster lauryl Alcohol	1-2%
Sodium Tri Poly Phosphate	2-45%
Sodium Carboxy methyl Cellulose	0.6-1%
Sodium Silicate	5-9%
Sodium sulfate/Carbonate	60,80%
Optical brightner	0.3-0.75%
Sodium Carbonate	15-30%
Perfume oil	0.2%

News-item "Super Bazar in a Mess"

November 1990

993 SHRI NANDLAL MEENA
SHRI VAMANRAO MAHADIK

(b) the reasons for the poor functioning and administration of the Super Bazar

Will the Minister of FOOD AND CIVIL SUPPLIES be pleased to state

(c) the details of steps taken to tone up its administration and functioning

(a) whether customers services at Super Bazar have deteriorated as reported in news item captioned "Super Bazar in a Mess" appearing in the Hindustan Times dated 21

(d) the number of complaints received from the public about poor service supply of sub standard items during the last three years year wise

(e) how much worth of value damaged goods were lifted from the branch stores of Super Bazar during the last 12 months and how were these disposed of,

(f) the reasons for the goods becoming damaged, and

(g) whether the matter has been enquired into by statutory body and if so, with what results?

THE MINISTER OF STATE IN THE MINISTRY OF FOOD AND CIVIL SUPPLIES (SHRISARWARHUSSAIN) (a) and (b) No Sir Super Bazar continues to serve consumers with quality and laboratory tested goods at reasonable rates and there is no deterioration in the customer service

(c) Many steps have been taken to improve the functioning of the Store. These include weekly meeting of officers to review the sales, stock, supplies and other problems, reporting on 30 essential items by Regional Distribution Centre (RDC) managers to the purchase department twice a week, weekly meeting of Purchase Committee under General Manager for important decisions, regular and surprise inspections and stock checking of branches, constant surveillance customers complaints and employees conduct and setting up of a control room to receive information on emergent situations calling for action by Headquarters etc

(d) The number of written complaints received during the last 3 years are as follows

1988	-	187
1989	-	164
1990	-	123

(e) During the last twelve months, damaged goods worth Rs 4,56,385, 92 were lifted from the branches of Super Bazar

Out of this, damaged goods worth Rs 1,23,615 15 which had become unfit for human consumption, have been approved to be disposed off and their value to be written off. Goods worth Rs 31,142, 90 have been approved for disposal through auction while the case of the rest of the goods is under finalisation

(f) Some goods remain unsold, get old, damaged and deteriorate in their quality over a period of time to an extent of rendering them unfit for human consumption

(g) These matters are looked into by the Statutory auditors at the time of Annual Stock Taking. Old and damaged stocks are listed separately and their cost for the purpose of stock valuation is reduced according to conditions of such stocks at the time of examination of stocks. The accounts of the store have been audited only up to the year 1988-89. The audit of the accounts of the store for the year 1989-90 is in progress.

Sewage connection in J.J. colonies of Trans-Yamuna

994 **SHRI KIRPAL SINGH** Will the Minister of URBAN DEVELOPMENT be pleased to state

(a) whether sewage connection has been provided in J J Colonies such as Seema Puri, New Seema Puri and Nand Nagri in Trans-Yamuna areas, Delhi,

(b) if not, the reasons therefor, and

(c) the time by which the connection is likely to be provided?

THE MINISTER OF URBAN DEVELOPMENT (SHRI DAULAT RAM SARAN) (a) to (c) Delhi Water Supply and Sewage Disposal Undertaking has reported that it has started surveying the area, preparing the detailed estimates and constructing the