

## LOK SABHA DEBATES

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### LOK SABHA

Saturday April 21, 1962  
Vaisakha 1, 1884 (Saka)

The Lok Sabha met at Eleven of the Clock.

[MR. SPEAKER in the Chair]

#### MEMBERS SWORN

Shri Lakhmu Bhawani (Bastar)

Shri Sanji Rupji Dhodia (Nominated—Dadra and Nagar Haveli).

#### ORAL ANSWERS TO QUESTIONS

Mr. Speaker: Questions. Pandit D. N. Tiwary.

Shri D. N. Tiwary: 43.

Shri R. G. Dubey: Questions 43 and 46 may be taken together.

Shri Harish Chandra Mathur: That would be disadvantageous for putting the supplementaries, and they emphasize different aspects.

Mr. Speaker: If there is objection, they will be taken up separately.

#### Refund on Telegrams sent by Post

\*43. Shri D. N. Tiwary: Will the Minister of Transport and Communications be pleased to state:

(a) the amount so far refunded to the senders of telegrams whose telegrams were sent by post in 1961 and 1962; and

(b) whether such refunds are made *ex ante* or the senders have to apply for refunds?

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The Minister of Transport and Communications (Shri Jagjivan Ram): (a) Separate figures of refunds granted because of telegrams posted are not maintained.

(b) On receipt of complaints enquiries are made and if fault of the service is established, refund of the telegraph charges is granted.

Shri D. N. Tiwary: May I know whether Government is aware that large numbers of senders of telegrams come from villages, that they do not know the rules and also how to apply and where to apply? May I know whether in such circumstances it is not incumbent upon the Government to refund the value of those telegrams which were sent by post?

Shri Jagjivan Ram: The occasions when telegrams are sent by post from the sub-telegraph offices, where most of the people are from the rural areas, are very few and far between.

श्री म० ला० द्विवेदी : मैं यह जानना चाहता हूँ कि इस बात को ध्यान में रखते हुए कि तार इस लिये दिये जाते हैं कि वे डाक से पहले पहुँचें, जहाँ कहीं भी तार डाक के मुकाबले में देर में से पहुँचे, क्या वहाँ पर तार देने वाले को कोई क्षति देने का इन्तजाम है। यदि नहीं, तो क्यों नहीं ?

श्री जगजीवन राम : जी हाँ, मंशा तो यही है कि तार चिट्ठी से पहले पहुँचे, लेकिन जब ऐसी कोई मजबूरी आ जाती है कि तार तार से नहीं भेजा जा सकता है, तो उसको जल्दी से जल्दी डाक द्वारा भेजने का इन्तजाम किया जाता है। जिसको तार भेजी गई है, अगर उस के पास तार देर से पहुँचती है और तार महकने का ध्यान