

(a) the names of trains in which food packets are being supplied and the actual price of this food packet;

(b) whether the quantity and quality of vegetarian and non-vegetarian foods is tested and if so, by which agency; and

(c) whether this standard food packet is sufficient to meet the need of every passenger and if not, what improvements as to quantity and quality are contemplated ?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA) : (a) A statement is laid on the Table of the sabha.

(b) Test checks are done during inspections by officers and supervisors.

(c) Large majority of passengers have appreciated the casserole meals.

[Placed in Library. See No. LT-4002/87.]

[English]

Disposal of Redundant Tickets and Computerised Reservation at Delhi Junction

*234. SHRI C. JANGA REDDY :
DR. A.K. PATEL :

Will the Minister of RAILWAYS be pleased to state :

(a) the cost of the railway tickets which became useless and are to be destroyed, as a result of introduction of computer system for passenger reservations at Delhi;

(b) at what cost this scheme has been introduced and what have been the returns; and

(c) the steps taken to avoid the loss due to printed tickets becoming useless ?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA) : (a) The computerisation of reservation arrangements at Delhi is still under process and is likely to be completed by the end of March, 1987. Only after that these figures can be assessed.

(b) The total estimated cost of the project for Delhi area is Rs. 18.63 crores. The returns of the system were visualised,

and in fact achieved, in terms of reduced service time to passengers, shorter queue lengths at reservation counters, efficient service to the passengers, and optimal utilisation of the available accommodation on the trains.

(c) The tickets which can be used for unreserved journeys are being sent to the Booking Offices for sale at windows. Steps have also been taken not to indent tickets after a decision is taken to computerise the system in a city.

DTC Services for East Delhi Population

*235. SHRI RAM DHAN : Will the Minister of SURFACE TRANSPORT be pleased to state :

(a) whether the transport services are commensurate to the needs of the population in East Delhi;

(b) if so, the number of buses and the population of this region vis-a-vis the other regions of Delhi; and

(c) if not, the steps being taken to increase the number of buses and improve the service in East Delhi ?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI RAJESH PILOT) : (a) to (c). Provision of transport service bears relationship to the traffic demand. According to the 1981 census, the population of East Delhi is in the region of 10.2 lakhs constituting 16.4% of Delhi's population of about 62 lakhs. The average daily number of commuters availing of public transport system in different regions of Delhi and the number of buses stationed in each zone is as below :

Region	No of commuters (in lakhs)	No. of buses
West Delhi	14.82	1465
South Delhi	14.84	1498
East Delhi	9.69	867
North Delhi	12.76	1237

2. In East region, in addition to 867 buses stationed, another 170 buses are