Starting of Flights to China

2012. SHRI SANAT KUMAR MANDAL: Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether India proposes to start flights to China;
- (b) if so, whether its base will be Calcutta and the stations in China which will be linked; and
- (c) the route and periodicity of the proposed flights?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI HARMOHAN DHAWAN): (a) to (c). There is no immediate plan to start direct flights between India and China. However, this is a matter which will continuously engage the attention of the Government.

Shortfall supply of coal to different Industrial Units in South India

- 2013. SHRI KUSUMA KRISHNA MURTHY: Will the Minister of ENERGY be pleased to state:
- (a) whether there was a shortfall in the supply of coal to different industrial units in South India from the Singareni Coal Company Ltd. during the first eight months of the current years;
- (b) if so, the reasons therefor and how the shortfall was met; and
- (c) whether the Department of Coal asked the Coal India Ltd. to despatch coal immediately to South Indian Units facing crisis and if so, the total stock despatched by the Coal India Ltd. in this regards?

THE MINISTER OF ENERGY (SHRI KALYAN SINGH KALVI): (a) to (c). Yes, Sir.

Supply of coal from Singareni Collieries Co. Ltd. (SCCL) have been low this year due to strikes and disturbed law and order situation. However, the despatches have started improving from November '90 onwards. In order to deal with the situation arising from lower despatches of coal from Singareni Collieries Co. Ltd. mines, Western Coalfields Ltd. and South Eastern Coalfields Ltd. were called upon to augment despatches from their collieries to the affected units. The total despatches of coal from units. The total despatches of coal from Coal India Limited for the period April-November '90 have been 10.7 million tonnes.

Yatri Niwas at Bombay

2014. SHRI YASHWANTRAO PATIL: Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is proposed to open Rail Yatri Niwas in Bombay;
 - (b) if so, the details thereof; and
 - (c) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BHAKTA CHARAN DAS): (a) to (c). Setting up of a Rail Yatri Niwas at Bombay is not considered feasible at present due to resource constraints.

Disposal of Complaints by IOC, Lucknow

2015. SHRIM.V. CHANDRA SHEKARA MURTHY: Will the Minister of PETROLEUM AND CHEMICALS be pleased to state:

(a) whether it is a fact that the rate of disposal of complaints received by the Indian Oil Corporation (IOC), Consumer Service Cell, Lucknow, from the consumers of Indian domestic LPG has been extremely low:

- (b) whether the number of complaints has risen very high during the past two months;
 - (c) if so, the details thereof; and
- (d) the efforts to made to deal with each of them?

THE MINISTER OF PETROLEUM AND CHEMICALS AND MINISTER OF PARLIA-MENTARY AFFAIRS (SHRI SATYA PRAKASH MALVIYA): (a) to (d). The number of complaints received by the Consumer Service Cell of IOC, Lucknow, during the last five months is as under:

Month	No. of complaints
August, 1990	44
September, 1990	43
October, 1990	54
November, 1990	54
December, 1990	58

Enquiries are conducted on all complaints received by the Oil Companies and appropriate action taken, in cases where the charges are established. Out of the above complaints actions have been taken, against 47 established cases as per provisions of the Marketing Discipline Guidelines and Distributorships agreement.

Import of Petrol from Arab Countries

2016. PROF. RAM GANESH KAPSE: Will the Minister of PETROLEUM AND CHEMICALS be pleased to state:

- (a) the requirement and the total quantity and value of petrol being imported from Arabian countries during each of the past three years; and
- (b) whether the requirement of petrol is likely to boost up during the current year; if so, the steps Government propose to take to cope with this situation?

THE MINISTER OF PETROLEUM AND

CHEMICALS AND MINISTER OF PAR-LIAMENTARY AFFAIRS (SHRI SATYA PRAKASH MALVIYA): (a) The consumption of petrol in India during 1987-88, 1988-89 and 1989-90 has been 2.81 MMT, 3.05 MMT and 3.49 MMT respectively. During 1987-88, 16,000 metric tonnes petrol was imported for Rs. 3.57 crores from Kuwait. No import of petrol has been made during 1988-89 and 1989-90.

(b) The consumption of petrol during April-November, 1990 has shown an increase of 4.3% over the same period last year. During the current year, it is expected that the demand of petrol will be met from indigenous production in the refineries. No import of petrol is planned during the current year.

Impact of Computerised Reservation system

2017. SHRI SHANTARAM POTDUKHE: Will the Minister of RAILWAYS be pleased to state: