

**GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
LOK SABHA  
UNSTARRED QUESTION NO. : 2683  
(To be answered on the 27<sup>th</sup> December 2018)**

**NEW SCHEME FOR BOOKING OF TICKET**

2683. **SHRI R. DHRUVA NARAYANA  
SHRI RAJESH KUMAR DIWAKER  
SHRI SUNIL KUMAR SINGH**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether Air India has implemented a new arrangement recently for ticket booking under which the Government aviation companies is likely to adopt a single platform Global Distribution Service (GDS) for ticket booking;
- (b) if so, the details thereof;
- (c) the manner in which Air India is likely to benefit financially therefrom;
- (d) whether Air India would have to end contact with more than three dozen airlines after the implementation of GDS;
- (e) if so, the details thereof;
- (f) whether the said new arrangement is likely to have adverse effects on partnership with Star Alliance;
- (g) whether due to this new arrangement large number of passengers are likely to face difficulties in modification or cancellation of their journeys after 4th December; and
- (h) if so, the details thereof?

**ANSWER**

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

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- (a) and (b): Air India has entered into an exclusive arrangement with Travelport Global Distribution System (GDS) for distribution of Air India's domestic flights in Point of Sale-India.
- (c): This arrangement reduces the GDS Cost for Air India with an estimated average annual saving of INR 600 Crores over five years.
- (d) and (e): No, Madam. Air India will not end contact with other Airlines.
- (f): No, Madam. The new arrangement is not likely to have any adverse effect on partnership with Star Alliance.
- (g) and (h): No, Madam. The switch over to the new arrangement, which took place on 04th December 2018, has been smooth and there has been no inconvenience to the passengers.

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