GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS

LOK SABHA
UNSTARRED QUESTION NO.1435
TO BE ANSWERED ON 19ᵗʰ DECEMBER, 2018

FAILURE OF COMPUTERS/SERVERS IN POST OFFICES

†1435. SHRI VIJAY KUMAR HANSDAK:
        SHRI LAXMAN GILUWA:

Will the Minister of COMMUNICATIONS be pleased to state:

(a)   whether the computers/servers installed in head post-offices/ sub post-offices, particularly in the North Avenue post-office, are not functioning due to which account holders are facing delays in the process of withdrawal and deposit of money and are sometimes not able to withdraw money at all;

(b)   if so, whether any officer of the post department has been held responsible in this regard;

(c)   if so, the details thereof;

(d)   if not, the reasons therefor; and

(e)   the reaction of the Government thereto?

ANSWER

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) to (e) No, Madam. Local Servers are not utilised for Post Office Savings Bank transactions. Desktop computers are connected online to Central Data Centre. The Computers and peripherals are maintained through Annual Maintenance Contract / warranty. In North Avenue Post Office computers are functioning properly.

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