

*[English]**Textiles***Per Capita availability of Cloth**

1477. SHRI MOJINUL HASSAN AHAMED : Will the Minister of TEXTILES be pleased to state the per capita availability of Cloth during the Seventh and Eighth Five Year Plan period, Plan-wise?

THE MINISTER OF TEXTILES (SHRI KASHIRAM RANA) : The details of per capita availability of Cloth during the Seventh and Eighth Five Year period are given below:—

Per capita availability of Cloth

(in Sq. mts.)

Seventh Five Year Plan	
1985-86	21.55
1986-87	21.84
1987-88	20.96
1988-89	23.00
1989-90	22.65
Eighth Five Year Plan	
1992-93	24.50
1993-94	26.22
1994-95	25.98
1995-96	27.99
1996-97	29.30

64 *Services of SBI*

1478. SHRI AMAR ROYPRADHAN :
SHRI A.C. JOS :

Will the Minister of FINANCE be pleased to state:

(a) whether due to efficiency, good services and higher rate of interest in foreign banks, several people are closing their accounts from State Bank of India and other nationalised banks;

(b) if so, the details thereof and the reasons therefor and the steps taken for improving the service to customers in such Indian banks;

(c) whether some of the branches of SBI have imposed a futile condition on customers of getting a recommendation from Pay and Accounts Office of their employing Government Office, if they wish to close their account;

(d) if so, the reasons for imposing such a condition; and

(e) the action taken by the Government in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF FINANCE (BANKING, REVENUE AND INSURANCE) (SHRI KADAMBUR M.R. JANARTHANAN) : (a) State Bank of India (SBI) have reported that there is no flight of customers or deposits from SBI to other banks as evidenced by the increase in the deposits of SBI during the period 1.4.1998 to January, 1999.

(b) SBI have reported that customer service in their branches is satisfactory. However, improvement in customer service is being attempted on an ongoing basis in all branches of the bank.

(c) No such instructions have been conveyed by SBI to any of their branches. The closing of a bank account is a matter entirely at the discretion of the customer who is required to comply with some procedural formalities such as writing to the bank expressing an intention to do so and also the enclosing the unused cheque leaves etc.

(d) and (e) Do not arise.

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**Agreement with Private Companies
for Open-Cast Mining**

1479. DR. JAYANTA RONGPI : Will the Minister of COAL be pleased to state:

(a) whether North Eastern Coalfields has signed any agreement with private companies for opencast mining;