

A Statement indicating capacity utilisation in the Government of India Presses during the last three years is attached.

(b) The reasons for not achieving the desired capacity utilisation in the Government of India Presses are as follows:-

- (i) Erratic power supply/load shedding/low voltage;
- (ii) Natural wear and tear of machinery;
- (iii) Execution of short run jobs;
- (iv) Non-availability of every type of paper demanded by the clients.

(c) The steps taken for achieving the desired capacity utilisation in the Government of India Presses are as follows:-

- (i) Production of the Presses are monitored on a regular basis;
- (ii) Managers of the Presses are directed from time to time to ensure maximum utilisation of personnel and machinery;
- (iii) Efforts are on for modernisation of the Presses in a phased manner;
- (iv) Efforts are being made for providing adequate variety and quantities of printing paper to the Presses.

Statement

Capacity Utilisation in Govt. of India Presses

S. No.	Name of the Govt India Press	(Percentage)		
		Capacity	Utilisation	
		1995-96	1996-97	1997-98
1	2	3	4	5
1.	Minto Road (Letter Press)	33.96	49.69	42.69
2.	Minto Road (Photo Litho)	37.80	39.52	31.34
3.	Ring Road	27.02	49.92	41.41
4.	Nilokheri	45.36	36.39	31.19
5.	Gangtok	78.55	55.70	63.48
6.	Bhubaneswar	49.33	35.50	30.73
7.	Koratty	48.76	40.50	35.84
8.	Santragachi (Pub.)	19.78	28.34	17.33

1	2	3	4	5
9.	Santragachi (FU)	47.46	31.22	26.09
10.	Temple Street	50.48	45.35	30.43
11.	Aligarh	30.30	32.92	25.76
12.	Bombay	64.40	104.07	97.00
13.	Chandigarh	66.53	50.00	34.82
14.	Coimbatore	52.62	55.83	39.55
15.	Faridabad (Letter Press)	53.15	43.00	34.28
16.	Faridabad (Photo Litho)	34.49	28.43	17.01
17.	Mysore	50.68	45.71	44.16
18.	Nasik	44.55	40.35	29.74
19.	Shimla	49.45	52.07	57.49

Intractive Voice Response System

5367. SHRI A. SIDDARAJU : Will the Minister of RAILWAYS be pleased to state:

(a) the number of Railway Stations in Karnataka have been provided with Interactive Voice Response System (IVRS);

(b) whether the Government have fixed new norms for IVRS;

(c) if so, the details thereof; and

(d) the number of Railway Stations proposed to be covered under the new norms of IVRS in Karnataka?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS, MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF PLANNING AND PROGRAMME IMPLEMENTATION (SHRI RAM NAIK) : (a) One, Bangalore Railway Station.

(b) and (c) Yes, Sir. The norms are:-

(i) the stations receiving more than 20,000 calls a day, there should be separate Interactive Voice Response System (IVRS) for reservation related enquiries and for arrival/departure of trains;

(ii) the stations receiving less than 20,000 calls a day should have a combined IVRS for reservation and train running related enquiries.

(d) One, Mysore.