

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 115**  
TO BE ANSWERED ON: 18.07.2018

**COMMON SERVICE CENTRES**

**115                    SHRI CH. MALLA REDDY:**

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-

- (a) whether the Government is planning to get all the common service centers (CSCs) to act as a Business correspondents (BCs) for delivering various services like banking, Insurance, railway booking etc; to create last mile access points for delivery of financial services across the country.
- (b) if so, the details thereof, and
- (c) if no, the reason therefor ?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION  
TECHNOLOGY  
(SHRI S.S. AHLUWALIA)

(a), (b) and (c): Yes, Sir. Common Services Centre (CSC) project envisages setting up of one CSC at every Gram Panchayat (GP) to cover all the 2.50 lakh GPs of the country. The CSCs are required to provide Government to Citizen (G2C) and Business to Citizen (B2C) services to the citizens. These services include Banking, Insurance, Railway booking etc. The services are delivered through Village Level Entrepreneur (VLE) who are registered by M/s CSC eGovernance Services India Ltd for the purpose.

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