### GOVERNMENT OF INDIA MINISTRY OF EXTERNAL AFFAIRS

# LOK SABHA UNSTARRED QUESTION NO.2624 TO BE ANSWERED ON 03.01.2018

#### SHORTAGE OF PASSPORT OFFICES IN UP

#### †2624. SHRIMATI NEELAM SONKER:

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) the total number of passport offices in India and the number of employees working therein, State-wise;
- (b) whether the people of Uttar Pradesh face serious difficulties due to shortage of passport offices in Uttar Pradesh (UP);
- (c) if so, the details thereof;
- (d) whether the Government has taken any remedial measures to set up regional passport offices at district level; and
- (e) if so, the details thereof?

#### **ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS [GEN. (DR) V. K. SINGH (RETD)]

- (a) The total number of Passport Offices in India as on 28 December, 2017 is 37 and the number of employees working therein is 2027 (**Annexure-I**). Besides the Passport Offices, 92 Passport Seva Kendras (PSK) and 59 Post Office Passport Seva Kendras (POSPK) are functional in the country.
- (b) & (c) There are three Passport Offices in Uttar Pradesh (UP) at Bareilly, Ghaziabad and Lucknow. There are six Passport Seva Kendras (PSK) in UP at Bareilly, Ghaziabad, Gorakhpur, Kanpur, Lucknow and Varanasi. There are six Post Office Passport Seva Kendras (POPSK) functioning at Allahabad, Ayodhya/Faizabad, Deoria, Ghazipur, Jhansi and Pilibhit as on 28 December, 2017. These PSK and POPSK function as extended arms of the Passport Offices for providing passport related services to the people of Uttar Pradesh. There are plans to open twenty five more POPSK in Uttar Pradesh in the near future.
- (d) & (e) The Ministry of External Affairs and the Department of Posts (DOP) have decided to utilize the Head Post Offices (HPO) in the various States as Post Office Passport Seva Kendra (POPSK) for delivering passport related services to the citizens of the country. The Government intends to open POPSK in the HPO in the country, including Uttar Pradesh, in such a manner that there is a Passport Seva Kendra available within a radius of approximately 50 km.

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## LIST OF PASSPORT OFFICES

S. No.	State/UT	Location of Passport Office	Number of Employees working therein
1.	Andhra Pradesh	Visakhapatnam Vijayawada	57
2.	Assam*	Guwahati*	43
3.	Bihar	Patna	63
4.	Chandigarh UT**	Chandigarh	80
5.	Chhattisgarh	Raipur	25
6.	Delhi NCT***	Delhi	171
7.	Goa	Panaji	26
8.	Gujarat	Ahmedabad, Surat.	122
9.	Himachal Pradesh	Shimla	14
10.	Jammu & Kashmir	Jammu, Srinagar	43
11.	Jharkhand	Ranchi	25
12.	Karnataka	Bangalore	72
13.	Kerala	Thiruvananthapuram, Cochin, Kozhikode, Malappuram.	191
14.	Madhya Pradesh	Bhopal	50
15.	Maharashtra	Mumbai, Pune, Nagpur.	185
16.	Odisha	Bhubaneswar	22
17.	Punjab	Amritsar, Jalandhar.	93
18.	Rajasthan	Jaipur	64
19.	Tamil Nadu	Chennai, Trichy, Madurai, Coimbatore.	218
20.	Telangana	Hyderabad	116
21.	Uttar Pradesh	Lucknow, Bareilly, Ghaziabad.	220
22.	Uttarakhand	Dehradun	23
23.	West Bengal@	Kolkata	104
TOTAL		37	2027

<sup>\*</sup> RPO Guwahati covers Arunachal Pradesh, Manipur, Mizoram, Meghalaya & Nagaland.

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<sup>\*\*</sup> RPO Chandigarh covers parts of Punjab and Haryana

<sup>\*\*\*</sup> RPO Delhi covers parts of Haryana

<sup>@</sup>RPO Kolkata covers Sikkim and Tripura.