

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.908
TO BE ANSWERED ON 20.012.2017**

R-MITRA APP

†908. SHRIMATI HEMA MALINI:

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government has launched Railway Mobile Instant Tracking Response and Assistance (R-MITRA) App for women's safety;

(b) if so, the details thereof;

(c) whether there has been a decline in the crimes against women after introduction of this App; and

(d) if so, the details thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a)&(b): A Mobile Application "R-MITRA" (Railway Mobile Instant Tracking Response & Assistance) has been launched by Eastern Railway for security of passengers, especially women passengers, in Kolkata and suburban areas of the Zone.

(c)&(d): Security Application R-MITRA has been launched to facilitate security of passengers and to render timely security related assistance to passengers within the jurisdiction of Eastern Railway.

**Prevention and detection of crime against passengers over
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Railways is the responsibility of concerned States which is being
discharged by them through Government Railway Police (GRP).
Railway Protection Force (RPF) supplements efforts of States to.2/-
provide security over Railways.**

**Analysis of figures pertaining to crime against women passengers
over Eastern Railway indicates a declining trend during the last
three years including current year (upto September, 2017).**
