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Title: Regarding restoration of Railway Emergency quota tickets through Area Manager's Office in Ernakulam, Kerala.

SHRI CHARLES DIAS (NOMINATED): I am thankful to you, Mr. Chairman, Sir, for giving me this opportunity to raise a matter of urgent public importance.

Ernakulam is the Commercial Capital of Kerala and Ernakulam Junction Railway Station is the biggest railway station in Kerala. A huge number passengers are using this railway station. There is an Area Manager's Office in Ernakulam. Through this Area Manager's Office only, the emergency quota of tickets were being released. But now, for many trains, the emergency quotas of tickets are not available; they are not issuing the emergency quota.

Sir, when I enquired, I came to know that for many trains, the emergency quota of tickets is being released from Thiruvananthapuram. This is causing a lot of difficulties to the passengers of Ernakulam and nearby area. The biggest sufferers are the patients, whose operation dates are fixed. When they go to Ernakulam Junction to book their ticket under Emergency quota for their operations to be held in the Government hospitals in Thiruvananthapuram or Chennai, they are asked to make their request through Divisional Railway Managers' office, Thiruvananthapuram. This is causing a lot of inconveniences to the patients, particularly.

MR. CHAIRMAN : Just put your demand.

SHRI CHARLES DIAS : Yes, Sir.

But ironically, we have come to know that this Area Manager's Office is now going to be shifted. We do not know what is the reason for this shifting of Area Manager's Office. Staff has been issued transfer orders whereas nobody had asked for their transfers. We do not know what is happening there.

Therefore, my request is that the Area Manager's Office may kindly be retain in Ernakulam itself and the transfer orders of all the staff, which have been issued, may be cancelled. The patients and passengers have to be saved.