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Title: Alleged poor service being provided by the BSNL and MTNL in the country.

SHRI G.M SIDDESHWARA (DAVANGERE): Thank you, Mr. Chairman, Sir.

I would like to draw the attention of the hon. Minister of Communication and Information Technology about the very poor service being provided by the BSNL and MTNL in the country.

It is an open secret that the mobile connections of the MTNL and BSNL are having very poor coverage especially in rural areas, compared to the other private mobile services. One wonders that whether this is being done purposely to benefit the private players because many times this matter was raised by the Members and the general public also, and it was brought to the notice of the hon. Minister many times. But it seems that the Government is not taking any steps or interested to take any steps to mitigate the problems and provide good service to the subscribers. The consumers are also facing problems like disconnection in calls while talking due to loss of signals, etc. It has been reported that the BSNL and the MTNL are the worst-affected by Mobile Number Portability as the subscribers' base of MTNL and the BSNL is reducing day by day, due to the poor service and also lack of sufficient mobile towers in my constituency, Davangere and Bangalore, especially in the rural areas, and the subscribers are switching over from BSNL and MTNL to other private players. Keeping in view the above, I urge upon the Union Government to take immediate steps to resolve these problems and to provide better services to the subscribers so that the subscribers are not forced to switch over to the private players.