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Title: Need to improve the BSNL landline services in Kuttanadu Taluk of Alappuzha district, Kerala.

SHRI KODIKKUNNIL SURESH (MAVELIKKARA): I would like to draw the kind attention of the Government regarding the deterioration in and restoration of landline telephones services in Kuttandu Taluk of Alappuzha (Kerala).

There is a severe crisis prevailing in the mofussil areas under the SSA-Alappuzha (Kerala). The services particularly pertaining to landline connections in the areas under SSA-Alappuzha are very much affected. Telephone Landlines under various telephone exchanges of Kuttandu Taluk are in precarious condition.

. The customers are surrendering their landline connections due to the poor service which is mainly because of poor circle management of Kerala Telecom circle. The immediate and necessary steps are required to be taken to win back the confidence of BSNL customers.

I, therefore, urge upon the Government to restore normalcy in landline services in Kuttanadu Taluk of Alappuzha SSA.