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Title: Problems being faced by Air India Passengers.

SHRI SANTASRI CHATTERJEE (SERAMPORE): Mr. Speaker Sir, I want to draw the attention of the hon. Minister of Civil Aviation to the plight of the passengers which has become a regular feature. It has also appeared in *The Times of India* of 27th instant titling 'Delhi to Dubai in over two days'.

Sir, it has also appeared that many passengers booked on Air India's Delhi-Dubai flight on Saturday and they had to wait 49 hours to take off. They had been offloaded because of overbooking and put on the next day's flight which got cancelled due to a bird hit. Kept in suspense, they were taken to a hotel only at 2 a.m. They returned to the airport at 11 a.m. and waited another 10 odd hours before taking off on Monday night. The picture is there.

MR. SPEAKER: You cannot read newspaper in the House.

SHRI SANTASRI CHATTERJEE : Sir, I would like to draw your attention to kindly ask the hon. Minister of Civil Aviation to make a statement here or will such situation be allowed to continue. Sir, I want your intervention in this matter.

MR. SPEAKER: Shri Girdhari Lal Bhargava, the best MP I am calling.