

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:3584
ANSWERED ON:15.12.2014
FERRY SERVICES AT AIRPORTS
Rao Shri Rayapati Sambasiva

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) the details of such airports in the country where ferry services are available for elderly people;
- (b) whether the Government proposes to introduce ferry services for elderly people at all the airports of the country;
- (c) if so, the details thereof along with the time by which these ferry services are likely to be introduced; and
- (d) the other services/facilities being provided to help the elderly people at the airports?

Answer

Minister of State in the Ministry of CIVIL AVIATION (Dr. Mahesh Sharma)

(a): Battery operated ferry vehicle services for elderly people are available at domestic arrival air side corridor and city side arrival of Chennai Airport, arrival and departure levels of Netaji Subhash Chandra Bose International Airport in Kolkata, T-3 terminal of Indira Gandhi International Airport in New Delhi and new terminal at Chhatrapati Shivaji International Airport in Mumbai.

(b) & (c): No, Madam.

(d): In addition to facilities such as ramps, elevators, escalators available at AAI airports, the airlines also provide wheel chairs and loader assistance to facilitate the elderly people at the airports. Besides, the Airport/ Terminal Manager also extends assistance to the elderly passengers, on need basis.