

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1002  
ANSWERED ON:17.07.2014  
RAILWAY OUT AGENCIES  
Simha Shri Prathap

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the details of Railway Out Agencies handling railway cargo and goods in Karnataka;
- (b) the criteria adopted for hiring/selecting such agencies and the main terms and conditions on which these are hired/ selected;
- (c) the duration for which and the dates since when each such agency is hired/selected in the State ; and
- (d) the details of such agencies proposed to be hired/selected in the State?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS ( SHRI MANOJ SINHA)

- (a) At present, one Town Booking Office at Mangalore is handling booking of parcel traffic since 1985.
- (b) Contractors for working of Out-Agencies/City Booking Agencies are selected by calling tenders as per the provisions contained in Para 1705 to 1707 of Indian Railways Commercial Manual (IRCM). The terms and conditions for selection of Out Agencies are decided by concerned Zonal Railway considering financial capability, experience, having trained man power and capacity of contractor to handle traffic.
- (c) Contracts are awarded usually for 3 to 5 years with a clause for termination in the event of unsatisfactory service by contractor and subject to renewal by the Railway Administration.
- (d) No such proposal is under consideration at present.