

**GOVERNMENT OF INDIA  
HUMAN RESOURCE DEVELOPMENT  
LOK SABHA**

UNSTARRED QUESTION NO:4118  
ANSWERED ON:17.12.2014  
FUNCTIONING OF UGC  
Sampath Shri Anirudhan

**Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:**

- (a) whether the University Grants Commission (UGC) has received a large number of complaints from students/candidates regarding non- receipt of documents/certificates;
- (b) if so, the details thereof during the last three years and the current year; and
- (c) the steps taken by the Government/ UGC in all such cases and for ensuring the smooth functioning of UGC?

**Answer**

MINISTER OF HUMAN RESOURCE DEVELOPMENT (SMT. SMRITI ZUBIN IRANI)

(a) & (b): The University Grants Commission (UGC) has informed that it issues National Eligibility Test certificates after calling for and verifying the documents of the candidates, wherever required. On receipt of the documents, the UGC processes them promptly. As on 15th December, 2014 the number of candidates where documents have been received and are under process is 398. The UGC has further informed that additional 458 cases are pending due to required clarifications from candidates and concerned agencies viz, Association of Indian Universities, National Commission for Backward Classes, Universities etc.

(c): Timely disposal of public grievances is continuously monitored by the Ministry and the UGC. This Ministry has already written to the UGC to clear the pendency in public grievances.