

**GOVERNMENT OF INDIA
DEFENCE
LOK SABHA**

UNSTARRED QUESTION NO:3367
ANSWERED ON:12.12.2014
ORDNANCE FACTORIES
Rajendran Shri S.

Will the Minister of DEFENCE be pleased to state:

- (a) whether the Government has received complaints about faulty and inefficient equipment produced by various Ordnance Factories in the country;
- (b) if so, the details thereof; and
- (c) the action taken by the Government thereon?

Answer

MINISTER OF STATE (RAO INDERJIT SINGH) IN THE MINISTRY OF DEFENCE

(a) to (c): Defence equipment produced by Ordnance Factories conform to the laid down specifications and quality standards. Every equipment goes through stringent quality control processes by the manufacturer, quality certification by an independent agency and in some cases even trial by the armed forces, before being supplied to the Services. In case, subsequently, equipment is found to have a defect, an investigation is carried out and necessary corrective action is initiated. Further all the Ordnance Factories are ISO certified. The year 2013-14 was declared as "Year of Quality" by Ordnance Factory Board (OFB) and they undertook specific actions on the following, amongst others, with a view to improve the long term quality improvement in their functioning:

- (i) Process audit of manufacturing process.
- (ii) Failure Review Board to analyse the defects & suggest remedial measures.
- (iii) Increase quality awareness of vendors.