

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:2885
ANSWERED ON:10.12.2014
DELHI METRO
Singh Shri Ganesh

Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) whether the number of passengers has increased with the expansion of Delhi Metro network;
- (b) if so, the average number of passengers travelling in Delhi Metro every year;
- (c) the steps taken / being taken by the Government for the security of these passengers; and
- (d) the total numbers of untoward incidents in Delhi Metro during the last three years and the current year, year-wise?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI BABUL SUPRIYO)

(a): Yes, Madam.

(b): As per the information provided by Delhi Metro Rail Corporation Ltd. (DMRC), the average number of passengers travelled in Delhi Metro during the last three years and current year is as under :-

Year	Number of passengers
2011	57,72,51,875
2012	68,22,03,309
2013	77,72,72,981
2014	78,62,07,682

(Till November)

(c): The security of the Delhi Metro network has been entrusted to Central Industrial Security Force (CISF). There is a provision of passengers and their luggage through Door Frame Metal Detectors (DFMD) / Hand Held Metal Detectors (HHMD) & X – bis machines (X –ray baggage scanner) before they enter the paid area of the stations of Delhi Metro.

DMRC has provided adequate number of security gadgets to CISF and is constantly providing support to security agencies. All stations and most of the trains are equipped with Close Circuit Television (CCTV) for security purposes. The Law and Order / prevention and detection of crime is in the domain of respective State Police namely Delhi Police, Haryana Police and Uttar Pradesh Police.

(d): As per the information provided by DMRC, the following untoward incidents have occurred during the last three year and the current year:-

Year (Date)	Incident
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2011 NIL

2012 (31.1.2012) Clash between two groups of passengers at Tilak Nagar Metro Station.

2012 (17.11.2012) Arson at Karkarduma Metro station by mob

2013 (01.05.2013) Squatting on track by demonstrators at Subhash Nagar Metro Station
(in paid area)

2014 (28.09.2014) Assault on foreigners at Rajiv Chowk Metro Station and damage

to police booth (in paid area)