

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

STARRED QUESTION NO:160

ANSWERED ON:03.12.2014

BPO S IN SMALL TOWNS

Patil Shri Vijaysinh Mohite;Satav Shri Rajeev Shankarrao

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has decided to set up/encourage the setting up of business process outsourcing (BPO) centres in small towns across the country and if so, the details thereof;
- (b) whether the Government is formulating guidelines in this regard, and if so, the details thereof;
- (c) whether the Government has identified the small towns where BPO's are likely to be set up, and if so, the details thereof; and
- (d) whether any time frame has been fixed in this regard and if so, the details thereof ?

Answer

MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) to (d) : A Statement is laid on the Table of the House. (US\$ in Billion, INR in Rs. Crores)

STATEMENT REFERRED TO IN REPLY TO LOK SABHA STARRED QUESTION NO. 160 FOR 03.12.2014 REGARDING "BPO's IN SMALL TOWNS"

(a)to (d). The Government has envisaged Schemes for promotion of BPO Operations across the country, for creation of employment opportunities and growth of IT-ITES Industry. The proposed Schemes would, inter-alia, lay down the appropriate guidelines in regard to eligibility, location, nature of support to the Industry and other related aspects. These Schemes would be operationalized, after obtaining necessary approvals of the Competent Authority.