

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1318
ANSWERED ON:01.12.2014
CONCESSIONS IN FARES
Patil Shri A.T. (Nana)

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of category-wise concessions provided by the Railways in passenger fare;
- (b) the details of the serious ailments for which, patients are provided concessions in fare;
- (c) whether any complaints for not providing concession in railfare to the attendents of such patients have been received by the Railways; and
- (d) if so, the number of complaints received during the last three years and the steps taken by the Railways to resolve such complaints?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA)

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 1318 BY SHRI A. T. NANA PATIL TO BE ANSWERED IN LOK SABHA ON 01.12.2014 REGARDING CONCESSIONS IN FARES

(a): Indian Railways extend travel concessions in various classes of travel to more than 50 categories of travellers, such as patients, students, senior citizens, certain categories of disabled persons, Doctors, Artists, Sports-persons, Press Correspondents, Kisans and others. The element of concession ranges from 10% to 100%. The details are given in the Appendix.

(b): 11 categories of patients suffering from serious ailments viz. Cancer, Thalassemia, Haemophilia, T.B./Lupas Valgaris, Non-infectious Leprosy, AIDS patients for treatment/periodical checkup, Heart patients for surgery, Kidney patients for kidney transplant Operation/Dialysis and Ostomy patients for any purpose are eligible for concessions in the passenger fares.

(c) & (d): In the case of eight categories of patients, travel concessions are also given to the attendant escorting the patients. No complaint has been received by Zonal Railways in this regard in the last three years.