

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:800  
ANSWERED ON:27.11.2014  
BOOKING AND RESERVATION OF TICKETS  
Sawaikar Shri Advocate Narendra Keshav

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the details of railway tickets sold each day through window booking at counters and online e-reservation;
- (b) whether the group booking are permitted for sports persons and school students and if so, the details thereof; and
- (c) the steps taken/proposed to be taken by the Railways to make the booking/reservation of tickets easier and user friendly?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA)

- (a): On an average, approximately 4.56 lakh tickets are sold through computerised Passenger Reservation System (PRS) counters whereas approximately 4.36 lakh tickets are sold through internet daily.
- (b): Sport persons and school students going in groups can avail the facility of group booking by approaching the nominated railway officer along with the request and the details of the passengers travelling.
- (c): Indian Railways have taken a large number of steps to make the booking/reservation of tickets easier and user friendly by introduction of facility of booking of reserved tickets through internet and mobile phones, by proliferation of computerised PRS centers, providing PRS counters in Post Offices, provision of Yatri Ticket Suidha Kendra (YTSK) licensee scheme etc. Further, the capacity of the e-ticketing system has been expanded with the launch of the Next Generation e-ticketing System (NGeT). Expanding the reach of the ticketing systems is a continuous and ongoing process.