

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:931
ANSWERED ON:16.07.2014
TECHNICAL PROBLEMS IN DELHI METRO
Ram Mohan Naidu Shri Kinjarapu

Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) whether frequent technical problems on the blue and violet lines of the Delhi Metro led to the trains moving slowly and if so, the details thereof;
- (b) whether massive queues at metro stations especially at the nodal stations during peak hours have become a regular occurrence and if so, the details thereof;
- (c) whether the escalators at various stations go out of order frequently; and
- (d) if so, the steps being taken to solve these problems?

Answer

THE MINISTER OF URBAN DEVELOPMENT (SHRI M. VENKAIAH NAIDU)

- (a): Delhi Metro Rail Corporation Ltd. (DMRC) has informed that there is 24% reduction in incidents causing punctuality loss in Blue line and 68% reduction in incidents causing punctuality loss in Violet line for the period from January to June in 2014 as compared to corresponding period in 2013.
- (b): Queues are there at metro stations due to frisking and X-Ray screening of baggage. These are monitored on regular basis. Additional 30 Door Frame Metal Detectors and 39 X-ray Baggage Scanner machines have been installed during the period 2013-14 to cater for extra rush.
- (c): DMRC has informed that there is 22% reduction in escalator failures for the period from January to June in 2014 as compared to corresponding period in 2013. The reliability of escalators is 99.92% for the month of June 2014
- (d): Each of above occurrence is monitored, analysed and remedial action taken by DMRC to avoid / reduce such occurrences.