

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1556

ANSWERED ON:21.07.2014

AIR INDIA FLIGHTS ON KERALA GULF SECTOR

Karunakaran Shri P.;Premachandran Shri N.K.;Rajesh Shri M. B.

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) the details of the flights being operated by Air India and their frequency on Kerala-Gulf Sector at present;
- (b) whether the Government has received any complaints from non-resident Keralites regarding frequent delay/cancellation of flights on Kerala-Gulf Sector and if so, the details thereof along with the action taken thereon;
- (c) whether the number of flights being operated by Air India on this route is adequate to meet the demand of the passengers and if so, the details thereof and if not the reasons therefor;
- (d) whether the Government has received any representations for increase in services and frequency of flights on Kerala-Gulf sector and if so, the details thereof along with the action taken thereon; and
- (e) whether the airfares in Kerala-Gulf sector are reportedly disproportionately very high and if so, the reasons therefor along with the action taken to regulate airfares in this sector?

Answer

Minister of State in the Ministry of CIVIL AVIATION (Shri G.M. Siddeshwara)

- (a): Details of the flights operated by Air India on Kerala-Gulf route is annexed.
- (b): Yes, Madam. However, no separate data is maintained by the Government of the complaints received from non-resident Keralites. The complaints are forwarded to Air India and the same is redressed by taking appropriate action by Air India.
- (c) and (d): Yes Madam. Air India has deployed optimal number of flights on the Kerala gulf route given its operational and commercial capabilities and resources.
- (e): No, Madam. Fares offered by Air India are competitive and based on market considerations such as fares offered by the competitors, seasonality, and product features like frequency, timings etc. The airline pricing is highly elastic and closely follows market conditions and demand.