

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:2618  
ANSWERED ON:28.07.2014  
UPGRADATION OF TELECOMMUNICATION NETWORK  
Singh Shri Giriraj

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether a large number of landline telephone connections of Bharat Sanchar Nigam Limited (BSNL) remains out of orders for long in various parts of Bihar especially in Nawada district;
- (b) if so, the reasons for delay in attending the complaints of telephone subscribers;
- (c) the total number of applications for new landline and mobile phone connections pending in Bihar vis-a-vis the number of waitlisted subscribers provided with new telephone/mobile connections in the State; and
- (d) the steps taken by the Government to upgrade and modernise the existing telecommunication network in Bihar?

**Answer**

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY & LAW AND JUSTICE (SHRI RAVI SHANKAR PRASAD)

(a) & (b) Bharat Sanchar Nigam Limited (BSNL) has reported that landline telephone connections are affected due to inadequate/non availability of power supply and frequent damages/ cuts in OFC (Optical Fibre Cable)/ copper cables mainly due to road construction and other development activities in Bihar.

Multiple damaged cables during road-cuttings/road-widening/drainage/road-over bridge construction activities etc take a longer time for repairing. BSNL has reported that it finds it difficult to get permissions from local authorities to repair and re-lay the damaged cables.

(c) BSNL has reported that there is a waiting list of 2543 landline connections in Bihar circle. BSNL is provisioning for a total of 565 landline connections in Bihar circle. BSNL has further reported that in Nawada district, there are 06 landline connection applications for which provisioning is under progress. There is no waiting list for Mobile connections in Bihar.

(d) BSNL is taking following steps for upgradation and modernization of its Network:-

# Commissioning of New Generation Network (NGN) equipments and replacing old C-DoT exchanges in Bihar circle.

# Upgradation of National Internet Backbone to improve internet speed.

# Expansion of Mobile network by augmenting 228 Node-Bs (3G) and 1150 BTSs (2G) in Bihar circle under phase-VII GSM project.