

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:4505
ANSWERED ON:29.03.2017
Coaches for Elderly
Suman Shri Balka

Will the Minister of URBAN DEVELOPMENT be pleased to state:

Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) whether the Delhi Metro Rail Corporation (DMRC) proposes to introduce a dedicated coach for elderly in metro rail;
- (b) if so, the details thereof; and
- (c) if not, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT

(RAO INDERJIT SINGH)

(a): Delhi Metro Rail Corporation Ltd. (DMRC) has informed that there is no such proposal to introduce a dedicated coach for elderly in Delhi Metro trains.

(b): Does not arise.

(c): As per the data collected during Customer Satisfaction Survey 2016 by DMRC, senior citizens accounts for only 1% of the total ridership of the metro system, which indicates that on an average 3-4 senior citizens would be travelling in each car of a metro train at any given time. DMRC has also informed that, on an average, out of about 50 seats in each metro coach, upto 28% seats have been reserved for the senior citizens, ladies, differently abled persons, and persons with special needs. As such, the present arrangement for senior citizens is adequate.
