

**GOVERNMENT OF INDIA
WOMEN AND CHILD DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:4466
ANSWERED ON:08.08.2014
NCPCR
P. Shri Nagarajan

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

- (a) the number of cases registered with the National Commission for Protection of Child Rights (NCPCR) till now for violation of Right to Education Act, 2009, State/UT-wise;
- (b) the follow-up action taken by the Government thereon;
- (c) the further steps taken/being taken by the NCPCR for the propagation of the said Act;
- (d) whether the NCPCR proposes to start a helpline to stop violation of the said Act; and
- (e) if so, the details thereof?

Answer

MINISTER OF WOMEN AND CHILD DEVELOPMENT (SHRIMATI MANEKA SANJAY GANDHI)

- (a) The National Commission for Protection of Child Rights (NCPCR) has registered 4466 complaints/ cases till date for violation of Right to Education (RTE) Act, 2009. State/ UT-wise details are given in the Annexure.
- (b) The NCPCR enquires into the complaints relating to the RTE and takes necessary steps for further pursuance with concerned agencies.
- (c) The other measures taken / being taken by the NCPCR for the propagation of the said Act include:
 - (i) Sensitizing workshops on child rights in coordination with the State Commissions for Protection of Child Rights (SCPCR) for School Management Committees (SMCs) members and teachers.
 - (ii) Monitoring RTE infrastructure parameters in schools situated in educationally backward districts.
 - (iii) Organizing public hearings in different States to directly receive complaints for redressal of RTE related issues.
- (d)& (e): NCPCR has not started any helpline to stop violation of the Act. However, it has established an online Complaints Management System (CMS) whereby complaints are registered and processed in a transparent manner.