

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:320

ANSWERED ON:03.02.2017

CGHS Beneficiaries

Vasava Shri Mansukhbhai Dhanjibhai;Yadav Shri Laxmi Narayan

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government is aware that CGHS beneficiaries are still facing problems due to the non-availability of medicine or poor quality of medicine;
- (b) if so, the details thereof along with the reasons therefor;
- (c) the number of complaints received in this regard during the last three years and the outcome of the inquiry conducted on such complaints; and
- (d) the reaction of the Government thereto?

Answer

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI FAGGAN SINGH KULASTE)

(a): Yes.

- (b): There are some few complaints of
- (i) delayed supply.
 - (ii) supply of different brand of same medicines.
 - (iii) Non supply.

The reasons are non availability of such medicines in market or delay in supply or non supply by authorized local chemist.

- (c): Exact number of complaints received during last three years and outcome of inquiry is under collection and information shall be provided as soon as available.
- (d): CGHS has started random checking of samples to detect substandard quality and has taken steps to ensure timely availability of similar medicine if same brand is not available in market.