

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:4610

ANSWERED ON:11.08.2014

EFFICIENCY OF POSTAL SERVICES

Antony Shri Anto ;Patil Shri Kapil Moreshwar;Singh Deo Shri Kalikesh Narayan

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has any proposal to introduce Public Private Partnership (PPP) model to improve the efficiency of postal services in the country;
- (b) if so, the details thereof and the steps taken by the Government in this regard;
- (c) whether the Government proposes to raise employment in postal services for the people of rural areas of the country and if so, the details thereof;
- (d) whether the Government has also any proposal to introduce certain new kind of services such as e-commerce in the post offices; and
- (e) if so, the details thereof and the steps taken/being taken by the Government in this regard?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY & LAW AND JUSTICE (SHRI RAVI SHANKAR PRASAD)

(a) No Madam.

(b) No Madam. Not applicable in view of (a) above.

(c) Vacant posts in the post offices are filled up on a regular basis depending upon the vacancies that arise due to various reasons in the rural areas of the country also.

(d) & (e) There is no proposal to introduce e-commerce in post offices. However, the Department of Posts is providing delivery services for e-commerce consignments and cash on delivery facility for e-commerce businesses under contractual agreements. It has also entered into an agreement with an online e-commerce retailer to sell philatelic stamps and philatelic products on their website.