

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

STARRED QUESTION NO:470  
ANSWERED ON:11.08.2014  
MOBILE PHONE PORTABILITY  
Scindia Shri Jyotiraditya Madhavrao

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the number of mobile connections in the country at present, operator-wise;
- (b) whether a large number of subscribers of Mahanagar Telephone Nigam Limited (MTNL)/Bharat Sanchar Nigam Limited (BSNL) have ported out after implementation of the Mobile Number Portability (MNP);
- (c) if so, the details thereof and the reasons therefor indicating the mobile phone subscribers of various operators including MTNL and BSNL ported in and ported out till date, operator-wise and the revenue earned or loss incurred to MTNL/ BSNL as a result thereof;
- (d) whether the Telecom Regulatory Authority of India has asked the Department of Telecommunications (DoT) not to make any change in the entry fee and bank guarantee stipulations of telecom companies involved in managing MNP services; and
- (e) if so, the details thereof along with the action taken by DoT/ Government in the matter?

**Answer**

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY & LAW AND JUSTICE (SHRI RAVI SHANKAR PRASAD)

(a) to (e) A Statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF THE LOK SABHA IN RESPECT OF PARTS

(a) TO (e) OF LOK SABHA STARRED QUESTION NO. 470 FOR 11TH AUGUST, 2014 REGARDING "MOBILE PHONE PORTABILITY"

(a) Operator-wise number of mobile connections in the country as on 30.06.2014 is enclosed as Annexure-I.

(b) & (c) Operator-wise number of mobile subscribers ported-in and ported-out from various operators including Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) till 30.06.2014 are enclosed as Annexure-II. The reason for port-out/ port-in may be as under:

- (i) Non satisfaction of the subscribers from their existing mobile operator.
- (ii) Expectation of getting better services from recipient mobile operator.

Although there has been net porting from the network of BSNL and MTNL, BSNL has reported a net increase in the revenue from its GSM Mobile services as under:

Year	Revenue (in crores of Rs)
2011-12	866.94
2012-13	505.57
2013-14	591.87

MTNL has also reported increase in revenue in the financial year 2011-12 and 2013-14 from the previous years and no direct correlation can be attributed in revenue decline in the year 2012-13 due to porting out by the customers. However, presumptive and theoretical opportunity loss to MTNL due to MNP is approximately Rs. 8.38 crores.

(d) & (e) Telecom Regulatory Authority of India (TRAI) in its recommendations dated 21.07.2014 on full mobile number portability has

asked the Department of Telecommunications not to make any change in Entry Fee, Performance Bank Guarantee (PBG) and Financial Bank Guarantee(FBG) of Mobile Number Portability Service Providers. These recommendations are under Examination by Department of Telecommunications.