

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4049

ANSWERED ON:10.08.2016

Refund for e-Ticket and Railway Ticket Passengers

Rajbhar Shri Hari Narayan

Will the Minister of RAILWAYS be pleased to state:

- (a) the time period within which refund is provided to the passengers holding reserved tickets in the event of cancellation of a train;
- (b) whether there is a difference in time period between e-ticket and the ticket purchased from the counter;
- (c) if so, the details thereof and the reasons therefor;
- (d) whether the Railways is planning to increase the time period of getting refund of reserved passenger tickets purchased from the counter; and
- (e) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)

(a) to (e): A Statement is laid on the Table of the House.
