

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:4516
ANSWERED ON:11.08.2014
AIRPORT OPERATIONS CONTROL CENTRES
Antony Shri Anto

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether the Government proposes to set up Airport Operations Control Centres (AOCCs) at various airports in the country including Trivandrum, Calicut and Cochin airports to provide seamless services to passengers such as check-in and boarding;
- (b) if so, the details and the present status thereof; and
- (c) the time by which these AOCCs are likely to be set up at airports of the country?

Answer

Minister of State in the Ministry of CIVIL AVIATION (Shri Siddeshwara)

(a), (b) & (c) : Yes, Madam. The Airport Operations Control Centres (AOCC) are being set up by the Airport Operators in co-ordination with key operating agencies like CNS-ATM Service, Ground Handling Services, Airlines, Immigration, Customs and CISF. This will enable the Airport Operator to extend the quality and efficient service facility to the passengers and also ensure safety and On Time Performance of the Airlines. This Control Centres will play vital role during the normal operations as well as emergency situations.;

Airports Authority of India (AAI) has already set up AOCC at Chennai airport and the site acceptance test is in progress at Kolkata airport. AAI is in the process of installation of AOCCs at Guwahati (PDC : 31.10.2014), Ahmedabad (PDC : 31.10.2014), Jaipur (PDC : 31.10.2014), Calicut (PDC : 31.10.2014), Mangalore (PDC : 31.10.2014), Pune (PDC : 31.10.2014), Trivandrum (PDC : 31.12.2014) and Trichy (PDC : 31.12.2014) airports. The Cochin International Airport Ltd. (CIAL) has also proposed to set up AOCC at Cochin airport at the time of commissioning of its new International Terminal building.;