

**GOVERNMENT OF INDIA
TOURISM
LOK SABHA**

UNSTARRED QUESTION NO:4850
ANSWERED ON:12.08.2014
HOTEL INDUSTRY
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Will the Minister of TOURISM be pleased to state:

- (a) whether the Government has any proposal to revamp the hotel industry by upgrading it with the modern technology;
- (b) if so, the details thereof; and
- (c) if not, the reasons therefor?

Answer

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE) (SHRI SHRIPAD NAIK)

(a), (b) & (c): The construction of hotels is primarily a private sector activity. The up-gradation of technology in the hotel sector is a continuous process. The Ministry of Tourism classifies various Hotels on request in various categories, namely One Star, Two Star, Three Star, Four Star, Five Star, Five Star Deluxe, Heritage Basic, Heritage Classic and Heritage Grand categories based on level of services & facilities available.

The Ministry revises its guidelines for Hotel approvals/classification/re-classification from time to time to impress upon the stakeholders the need to upgrade technology in the hotel sector, like introduction of;

i. non CFC equipments for refrigeration & air-conditioning measures, ii. devices for energy and water conservation, iii. measures for rainwater harvesting, iv. measures for effective solid & other waste management e.g. installing the Sewage Treatment Plant. The Ministry of Tourism has launched a web based Public Service Delivery System (PSDS). It enables all the applicants seeking approval for hotel projects, classification/re-classification and related services to track the progress of their applications online on a real time basis. The Ministry of Tourism endeavours to communicate the final decision on all such applications within 90 days of their receipt.