

**GOVERNMENT OF INDIA
ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:1710

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Job Cut in IT

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Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the estimated number of employees working in Indian IT service industry;
- (b) whether a US based research firm has reported that due to automation in IT industry, the IT sector will face huge job cut in the coming years and Indian IT service industry will lose lakhs of jobs;
- (c) if so, the details thereof and the reaction of the Government thereto; and
- (d) the measures the Government has taken/proposed to be taken to face the situation?

Answer

(a): Presently, Indian IT-IT Enabled Services (IT-ITES) industry employs about 3.7 million people directly.

(b) to (d): According to National Association of Software and Services Companies (NASSCOM), the Services company report USA envisage that automation will take away jobs, and will create jobs too. However, over the next decade, Indian IT-ITES industry will continue to create jobs. The Indian IT-ITES industry continues to be a net hirer and provides on the job training. The technology automation has not replaced labour, but improved productivity and provided workers the time to focus on other tasks involving complex decision making and social interactions. Rather, the adoption of new technology has created jobs, increased productivity, raised earnings, and increased the demand for skilled labour.
