

**GOVERNMENT OF INDIA  
TOURISM  
LOK SABHA**

UNSTARRED QUESTION NO:3753  
ANSWERED ON:05.08.2014  
PUBLIC SERVICE DELIVERY SYSTEM FOR HOTEL PROJECTS  
Puttaraju Shri C.S.

**Will the Minister of TOURISM be pleased to state:**

- (a) whether the Government has launched Public Service Delivery System for granting approval for hotel projects, classification and re-classification status to functioning hotels and related services;
- (b) if so, the details thereof; and
- (c) the number of proposals received/cleared by the Government under the above system, so far?

**Answer**

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE) (SHRI SHRIPAD NAIK)

(a) & (b): Yes, Madam. Public Service Delivery System (PSDS) launched by the Ministry of Tourism is a web based system. It enables all the applicants seeking approval for hotel projects, classification/re-classification and related services to track the progress of their applications online on a real time basis. The Ministry of Tourism endeavours to communicate the final decision on all such applications, which are received complete in all respects, within 90 days of their receipt.

(c): Out of 1126 applications received seeking hotel project approvals or classification or re-classification under 1 Star to 5 Star Deluxe and Heritage categories, a total number of 468 applications, which were complete in all respect as per the guidelines, have been approved by Ministry of Tourism under the Public Service Delivery System for hotels till date.