

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3041
ANSWERED ON:16.03.2016
Stalls at Stations
Swami Maharaj Dr. Sakshi

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of suggestions received by the traffic/commercial branch of the Railways regarding shops, stalls, PCO/STD booths, etc. from Members of Parliament;
- (b) the details of the final decision taken on each suggestion and the number of pending suggestions, if any;
- (c) the details of assurances given on this issue in Parliament and fulfilment of these assurances during the said period; and
- (d) the details of assurances pending till date on each of such issues?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

- (a) & (b): Improvement in Catering Services is an ongoing process. Hon'ble Members of Parliament, Members of Legislative Assemblies and other dignitaries give suggestions regularly to this Ministry regarding the problems faced by the rail users and upgradation of services. These correspondences are given utmost priority and are replied promptly by the highest level by taking corrective action, if any, in accordance with the extant policies to improve the services over Indian Railways.
- (c) & (d): No assurance has been given in Parliament on the suggestions received during the last one year and there is no assurance pending in this regard.
