

**GOVERNMENT OF INDIA  
AGRICULTURE  
LOK SABHA**

UNSTARRED QUESTION NO:107

ANSWERED ON:08.07.2014

SHORTAGE OF MANPOWER UNDER AGRICULTURAL EXTENSION PROGRAMMES

Dubey Shri Nishikant

**Will the Minister of AGRICULTURE be pleased to state:**

- (a) the details of various agricultural extension programmes being implemented in the country;
- (b) whether there is an acute shortage of manpower for dissemination of agriculture related information and technology under various extension programmes to the farming community;
- (c) if so, the details thereof indicating the number of farmers currently being dealt by each extension worker under the Kisan Call Centre Scheme, State-wise;
- (d) whether the Government proposes to increase the manpower under the said scheme; and
- (e) if so, the details thereof and the time frame fixed to cover all the farmers under the scheme? NSWER

**Answer**

MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND FOOD PROCESSING INDUSTRIES (DR. SANJEEV KUMAR BALYAN)

(a): Major extension programmes are implemented under the "Sub - Mission on Agricultural Extension" of the National Mission on Agricultural Extension & Technology (NMAET). Krishi Vigyan Kendras (KVKs) do technical backstopping. Indian Council of Agricultural Research (ICAR) and State Agricultural Universities (SAUs) also supplement these efforts. Further details have been given in Annexure-I.

(b) & (c): In order to augment manpower for agricultural extension, the Government is implementing Support to State Extension Programmes for Extension Reforms(ATMA) Scheme as a part of National Mission on Agricultural Extension and Technology (NMAET) under which a provision of 26100 posts has been made in 29 States out of which 12114 posts have been filled so far.

Kisan Call Centres (KCCs) have been established at 14 locations in the country to provide extension support on telephone to farmers in all States and Union Territories using a nation-wide toll free number. The average number of calls per day handled by each Farm Tele Advisor (FTA) across the country is 34. State- wise details are at Annexure II.

(d) & (e) Call flow in KCCs is regularly monitored to assess the requirement of increase in number of Farm Tele Advisors (FTAs). Farmers of the entire nation are already covered under the Kisan Call Centre Scheme. Moreover, with the improvement in the quality of KCC services due to state of the art infrastructure and new technological features such as Voice Media Gateway, Dedicated Internet Bandwidth, 100% Call Recording, Call Barging Facility, Provision of Voice Mail during call waiting period and SMS to farmers (conveying gist of advisories given), number of calls flowing in to the KCCs has substantially increased during the last two years. Therefore, number of seats has been increased from 144 in January, 2012 to 376 in October, 2013.