

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:2690  
ANSWERED ON:28.07.2014  
FERRY SERVICE AT INDIRA GANDHI INTERNATIONAL AIRPORT  
Yadav Shri Hukmdev Narayan

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether there is no ferry service available for senior citizens, expectant mothers and sick persons at Indira Gandhi International Airport and if so, the reasons therefor;
- (b) whether there is any facilitation Counter at IGI Airport to help the Members of Parliament, senior citizens and sick persons in carrying their luggage and if so, the details thereof;
- (c) whether a Passengers Amenities Consultative Committee is likely to be set up in this regard; and
- (d) if so, the details thereof along with the time by which it is likely to be set up?

**Answer**

Minister of State in the Ministry of CIVIL AVIATION (Shri G. M. Siddeshwara)

- (a): No, Madam. Ferry services are available free of cost to senior citizens, expectant mothers, infants and sick persons at Indira Gandhi International Airport (IGIA), New Delhi. M/s Delhi International Airport Pvt. Ltd. (DIAL) has positioned 32 buggies at Terminal-3 to provide these services round the clock.
- (b): Yes, Madam. Separate counters for VIPs (including Members of Parliament) have been provided at Reserved Lounge/Ceremonial Lounge at the International and Domestic terminals of IGI Airport, New Delhi. Besides, DIAL has established facilitation/information counters at strategic locations to assist senior citizens, expectant mothers and infants, etc.
- (c): No, Madam.
- (d): Does not arise.