

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3513
ANSWERED ON:04.08.2014
FUNCTIONING OF MOBILE SERVICES
Sharma Shri Jugal Kishore

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the mobile services provided by Bharat Sanchar Nigam Limited (BSNL) are functioning properly in Jammu and Kashmir;
- (b) if so, the details thereof and if not, the reasons therefor; and
- (c) the action taken/being taken by the Government against the officials found guilty in this regard?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY & LAW AND JUSTICE (SHRI RAVI SHANKAR PRASAD)

(a) & (b) Bharat Sanchar Nigam Limited (BSNL) has reported that its GSM (Global System of Mobile Communication) based mobile service is working satisfactorily in Jammu and Kashmir and is, in general, meeting most of the Quality of Service (QoS) parameters prescribed by TRAI (Telecom Regulatory Authority of India). However, BSNL's communication network and services are affected due to non-availability of power supply and cuts in cable routes mainly due to road construction activities etc.

(c) Does not arise in view of (a) & (b) above.