GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3458
ANSWERED ON:04.08.2014
COVERAGE OF MNOP
Antony Shri Anto

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has any proposal to enhance the coverage of the Mail Network Optimisation Project (MNOP) to improve the quality of Mail services;

(b) if so, the details thereof; and

(c) the steps taken by the Government in this regard?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY & LAW AND JUSTICE (SHRI RAVI SHANKAR PRASAD)

(a) No Madam. The Mail Network Optimization Project (MNOP) covers Speed Post, First Class Registered and Unregistered mail and Second Class mail. Under the project, the entire country has already been covered. Therefore, no enhancement in terms of further coverage is proposed. The improvement of quality of mail services is a continuous exercise and monitored through Key Performance Indicators.

(b) & (c) In view of (a) above, the question does not arise.